

### Internet Explorer

- 1) Open your web browser window
- 2) Press CTRL + SHIFT + Delete on your keyboard to bring up the delete browsing history menu.
- 3) Select (check) the following:
  - a. Cookies
  - b. Protected Cookies (if present)
  - c. Temporary Internet Files.
  - d. Tracking Protection, ActiveX Filtering and Do Not Track (if present)
  - e. Any other information that is not necessary to keep
- 4) Unselect (uncheck) the following
  - a. Preserve Favorites website data
- 5) Click 'Delete'
- 6) Restart the browser and log into TREAT again

### Chrome

- 1) In the browser bar, enter:  
chrome://settings/clearBrowserData
- 2) Select (check) the following:
  - a. Cookies and other site and plugin data
  - b. Cached images and files
  - c. Any other information that is not necessary to keep
- 3) From the Obliterate the following items from: drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the "beginning of time".
- 4) Click Clear browsing data.
- 5) Restart the browser

### Firefox

- 1) Open your web browser window
- 2) Press CTRL + SHIFT + Delete on your keyboard to bring up the delete browsing history menu
- 3) From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
- 4) Click the down arrow next to "Details" to choose which elements of the history to clear. (Select Cache, Cookies, Offline Website Data, and any other information not required to keep)
- 5) Click Clear Now.